

JULY 2020

Continuing Your Care

My soul will rejoice when your lips speak what is right.
– Proverbs 23:16

The COVID-19 pandemic has affected all aspects of our lives, including the way we work, the way we worship, and the way we celebrate. As we near a return to more normal life rhythms and gatherings, it's important to find a good balance. One way to strike this balance is by continuing to maintain your regular medical care. While it can be concerning to enter a medical facility during this time, delaying critical medical care can put you at great risk for developing avoidable health conditions. We all want to continue protecting each other and monitoring the risk of the virus in our communities while also rebuilding sustainable ways of living and working. We need to work, we need to celebrate, we need to be together, and ensuring everyone's safety makes all of that possible.

At MLH: We are committed to providing a safe environment to all of our patients. In May, we began using a phased approach to re-open our clinics for in-person appointments and resume elective surgical procedures. We are taking specific measures to ensure your safety when you are in our care including:

- Requiring masks for everyone in our facilities
- Touchless temperature checks and COVID-19 screening questions for all patients, visitors and staff upon entrance to any of our facilities
- Providing hand sanitizer in all public areas
- Conducting additional cleaning and disinfecting
- Regular testing of our providers and staff
- Continuing to limit visitors
- Respecting social distancing

For more information on our safety precautions as well as helpful information about general health and wellness, you can visit our **Your Health** blog at www.yourhealth.methodisthealth.org.



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OUR FAITH-BASED MISSION

Our mission is to collaborate with patients and families to be the leader in providing **high-quality, cost-effective, patient- and family-centered care** in a manner which supports the health ministries and Social Principles of the United Methodist Church to benefit the communities we serve.

1,700+

free screenings and referrals for mental health in 2019.

Erased millions of dollars in medical debt and changed policies so more than

50% of Memphians

are now eligible for financial assistance.

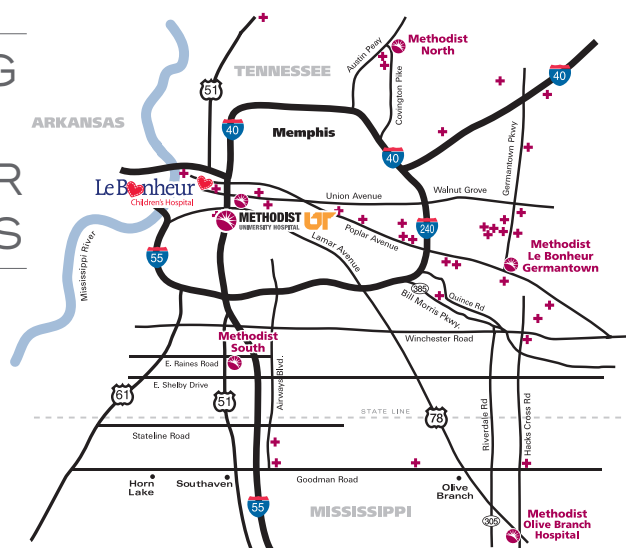
In 2019, we provided over
\$225 million
in community benefit.

1,500+

hospice patients cared for



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MEMPHIS



For more information, contact Jonathan Lewis, Program Manager in the Mission Integration Division, at jonathan.lewis@mlh.org or 901.478.0545.

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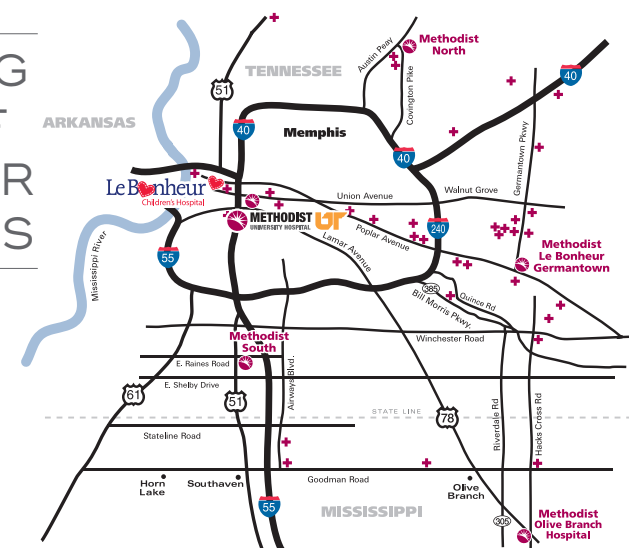
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